



airport/trainstation/downtown

# BOOKING CONDITIONS

**B·RENT®**  
Liberi di guidare

# BOOKING CONDITIONS

**These conditions are applied to prepaid bookings made through the website and the B-Rent Call-center.**

## **1. Booking**

Reservations made on the Lessor's website ([www.b-rent.it](http://www.b-rent.it)) use the special "Prepaid online" rate and will require, at the time of booking, the total cost of the rental to be charged from the credit card that has been indicated by the Client. This amount does not include any accessories, options and/or extras added at the time of pick-up of the vehicle, and is refundable in case of cancellation within 24 hours from the date and time indicated for pick-up. However, there is no refund (even partial) in case of early return of the vehicle, or in case of cancellation within 24 hours.

## **2. Prepayment**

The "Prepayment" is an irrevocable proposal of purchase that the customer makes in favor of B-Rent at reservation of the rental. At the confirmation of the reservation, the customer earmarks to pay as a guarantee, an amount equal to the cost of the booked service. The amount deposited will be retained, as price account, when the rental contract is signed. The amount you must pay to confirm your booking can be paid by credit or debit card. At the moment of the rental, the customer must present a bank credit card in his/her name to hold the security deposit. Debit, Prepaid, Revolving or ATM cards are not accepted. For some special groups, a second credit card may be required, as specified under point 7 below. As a guarantee of any cost and/or additional expense and/or excess not included in the reservation, the rental office requests the credit institution to block an amount as a security deposit that changes depending on the group of cars chosen and/or the purchase of one or more additional services.

## **3. Booking variations**

The customer can change the reservation without any additional charge. In the circumstance that the customer modifies the relevant booking data (group booked, date/time of pick-up/return, pick-up/return station) the system may not guarantee the availability of the vehicle and/or the rate initially reserved and/or prepaid. If, as a result of the changes, it is found that the customer must pay more than the amount previously paid, the customer must settle the difference with a new payment. If the amount to be paid is lower, no refund is due and the difference is retained as a penalty.

## **4. Cancellation of the booking**

Cancellations made up to 24 hours before the date and time of pick-up indicated in the original reservation, will be fully refunded, upon notice by email at [reservation@b-rent.it](mailto:reservation@b-rent.it)

## **5. No-show of the customer**

If the customer does not show up for the conclusion of the rental without cancelling the reservation within 24h, he will be charged a penalty equal to the full amount booked and / or prepaid to the confirmation of the reservation..

## **6. Delays and out-of-hours rentals**

Car hire in airport or train offices.

Upon completion of the booking, the customer is required to indicate the flight/train number. In the presence of this information, the vehicle will be kept at the disposal of the customer up to a maximum of 59 minutes after the landing of the flight or the arrival of the train and in any case no later than 90 minutes after the closing time of the rental office. In case of pick-up of the car after the normal closing time of the rental office, the service "Out of hours" will be applied, with the cost indicated in the Rental Special Conditions.

Car hire in city offices.

The vehicle will be kept at the disposal of the customer up to a maximum of 59 minutes after the scheduled time of pick-up and in any case upon notice by email at [reservation@b-rent.it](mailto:reservation@b-rent.it).

## 7. Customer identification and hire

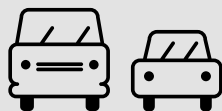
At pick-up, the customer must be in possession of a full identity document with residence details, a driving licence valid for at least one year and must present a bank credit card in his name as guarantee. Customers from countries outside the Schengen area (i.e. NON-EU) must have a valid license for international use (i.e. the INTERNATIONAL DRIVING PERMIT), the domestic driving license has to be translated by an embassy or equivalent authority and legible in Latin characters; for some groups of cars (such as special cars, "premium" category cars) The Client may be required to show a second bank credit card; the cards shown must belong to two different circuits. The customer is kindly requested to consult the Rental Special Conditions to check the number of credit cards required for each type of car. In any case B-rent reserves the right, at its unquestionable discretion, to refuse the rental if the guarantees provided by the customer are not considered enough. At the time of signing the contract, the customer must be 19 years or older. Drivers aged between 19 and 21 years are required to pay the additional mandatory service "Young driver 19-21". Drivers aged between 22 and 24 years are required to pay for the mandatory additional service "Young driver 22-24". In cases where the customer does not have the requirements for identification, including in particular:

- does not have a complete identity document with residence data.
- does not have a bank credit card in his name.
- provides a credit card without sufficient limit to cover the security deposit
- is not in possession of a valid driving licence for at least one year.
- is under 19 years old.
- refusing to provide data relating to its availability.

No refund relating to the reservation will be due and any prepaid amount will be held as a penalty. The amount prepaid by the customer at the confirmation of the reservation - except as indicated in paragraph 4 - is not refundable.

Therefore, any change requested by the Client to the rental agreement that results in an amount which is less than the prepaid one, does not give the right to any refund.

*For anything not expressly mentioned in this document, the general and special rental conditions are applied.*



**RENT A CAR**

THANKS FOR THE ATTENTION

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